

Ombudsperson Office

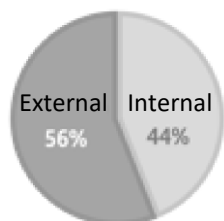
INTEGRATED
REPORT

2022

11% < 2021

11.722

RECEIVED MANIFESTATIONS



Third-party worker (and ex-)
28% (2.153)



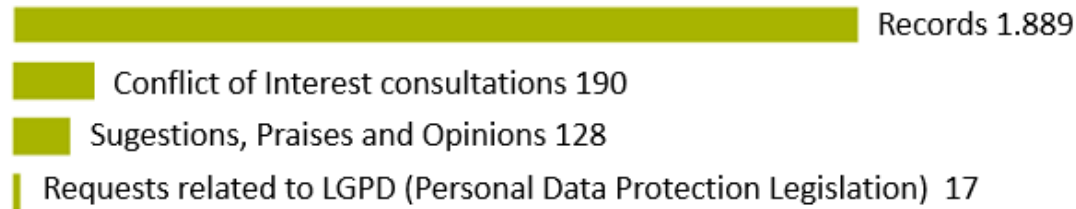
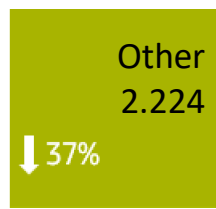
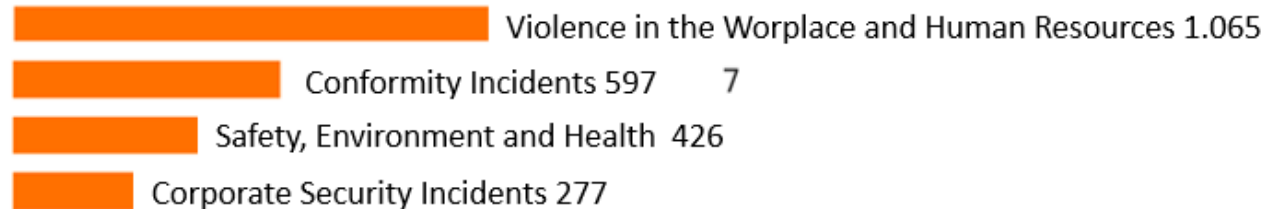
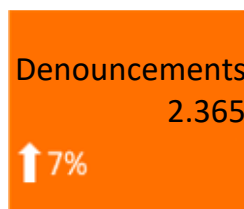
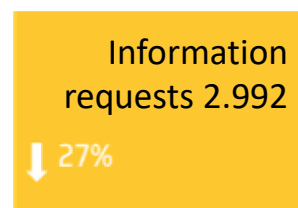
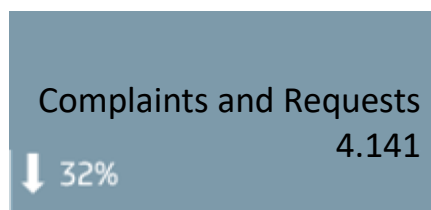
Employee (and ex-)
25% (1.906)



Supplier of goods and services
24% (1.480)



Other
23% (1.802)



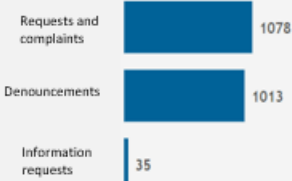
In December 2022, Transpetro's demands were assumed by the Ombudsperson Office - (Centralization)

Third-party workforce (and ex-)



Most requests and complaints addressed labor irregularities related to salary payments, benefits and health plans.

They presented, predominantly, complaints of irregularities in the execution of contracts and of violence at work.



Retirees and pensioners



They pointed out difficulties in obtaining documents and delayed payments related to voluntary retiring programs. They also requested access to human resources documents.



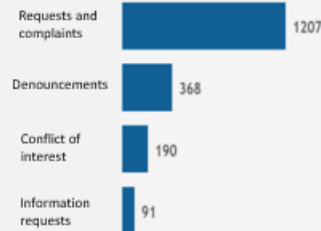
Employee (and ex-)



The requests and complaints referred mostly to HR issues (work hours, remuneration and educational benefits).

In complaints about violence at work, reports on abusive management, intimidation and offense predominated. Health and safety complaints were also registered.

There were also 190 consultations on conflicts of interest and requests for authorization to carry out external activities, in accordance with Law No. 12.813/2013.



Surrounding communities



They mainly complained about noise and odor in the vicinity of industrial facilities and also about the gas cylinder donation program. They filed demands on sponsorships, donations and land ownership issues.

The complaints pointed to invasions or irregular occupations of the company's land. They also reported impact on health, environmental impacts and irregularities in social projects.



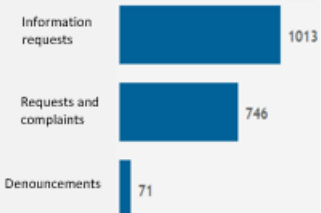
Goods and services supplier



Based on Law No. 12.527/2011, they seek access to contracts and information on bidding.

The requests and complaints referred to payment delays and demands related to participation in public biddings.

Most complaints pointed to irregularities in contract execution or in the hiring process.



Scientific community

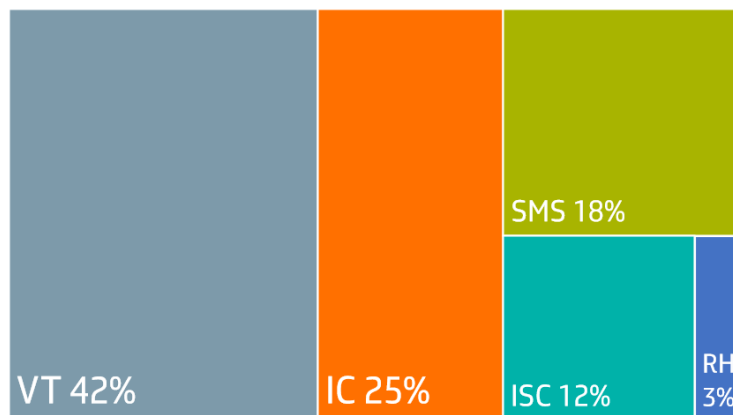


Predominantly, they requested access to information on sponsorships and partnerships, public contests and institutional relationships, such as the indication of technicians for lectures on Petrobras' processes and internal practices and visits to the company's units.



DENOUNCEMENTS RECEIVED

2.365 denunciations



55% Investigation rate
29% Confirmation rate

DENOUNCEMENTS CLOSED

Investigation Rate	Confirmation Rate	Category	Description (Total)	Confirmed / partially confirmed	Not confirmed
21% investigated	34% confirmed	VT	Violence in the Workplace (209)	72	137
78% investigated	18% confirmed	IC	Conformity Incidents (474)	85	389
74% investigated	33% confirmed	ISC	Safety, Environment and Health (384)	151	233
90% investigated	39% confirmed	SMS	Corporate Security Incidents (193)	63	130
56% investigated	8% confirmed	RH	Human Resources (36)	3	33

Confirmed / partially confirmed (374) Not confirmed (922)

Reporting areas	Number of breaches in FY 2022
Corruption or Bribery	0
Discrimination or Harassment	13
Customer Privacy Data	0
Conflicts of Interest	2
Money Laundering or Insider trading	0

* Data from the Petrobras Complaint Channel - confirmed investigations